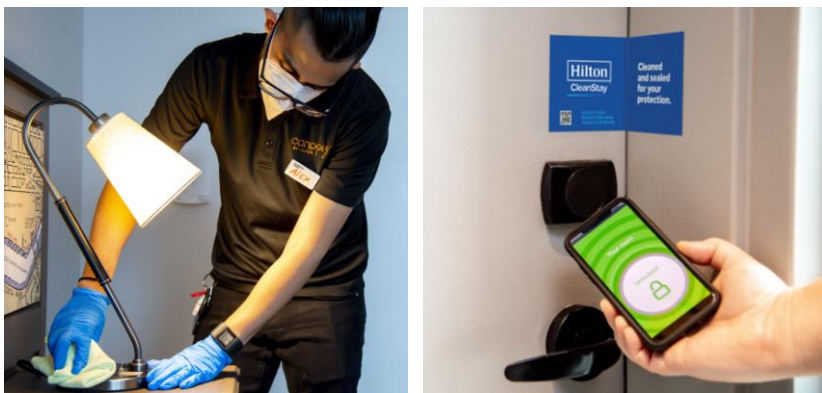


ABOUT HILTON CLEANSTAY

Hilton has developed a global programme that will introduce a new standard of hotel cleanliness and disinfection: **Hilton CleanStay™**.

Hilton CleanStay builds upon Hilton’s already high standards of housekeeping and hygiene, where commercial-grade cleaning products and upgraded protocols are currently in use, to ensure Hilton guests enjoy an even cleaner and safer stay from check-in to check-out.



KEY FEATURES

- **Hilton CleanStay Room Seal** to indicate that guest rooms **have not been accessed** since they were cleaned
- **Extra disinfection of top 10 high touch areas** in guest rooms like light switches and door handles
- Increased cleaning frequency of **public areas**
- **Guest-accessible disinfecting wipes** at entrances and high traffic areas
- Enhanced cleaning for **fitness centres**
- **Reduced paper amenities** (like pads and guest directories) in rooms
- Enhanced cleaning & other changes to **buffets, in-room dining and meeting spaces**
- Industry-leading **contactless check-in and check-out with Digital Key** at more than 4,700 properties globally
- Evaluation of new technologies like **electrostatic sprayers with disinfecting mist** and **ultraviolet light** to sanitise surfaces and objects
- **Enhanced Team Member safety and well-being** with personal protective equipment and enhanced training and protocols

OUR PARTNER

Hilton will collaborate with **RB**, maker of **Lysol** and **Dettol** to develop elevated processes and Team Member training to help Hilton guests enjoy an even cleaner and safer stay from check-in to check-out.

WHY CLEANSTAY?

Travellers and our guests are expecting a higher standard of cleanliness and disinfection than ever before.



HOW IS CLEANSTAY UNIQUE?

While other hotel chains and other industries, like retail and restaurants, are making changes, Hilton is the first to **develop a truly holistic cleanliness and disinfection programme** leveraging **trusted experts in health and hygiene**. In addition, this programme is not limited to guest rooms, but **extends across the entire hotel experience** – from arrival to departure.

WHAT’S NEXT?

- **APRIL 27** Public Announcement
- **APRIL 28 – MID-MAY** Programme Build-out
- **MID MAY** Begin Publishing Resources & Standards for Hotels
- **JUNE** Global Roll-out