



Dear Valued Partners,

Warm greetings from Rixos Hotels UAE!

We would like to thank you for your continuous support to Rixos Bab Al Bahr.

To ensure the safety of our guests and staff, we put in place the most stringent cleaning standards and operational protocols to give our guests a warm Turkish welcome in the best conditions and to preserve their well-being.

Our teams are looking forward to creating the most unforgettable #RixosMoments so that our guests once again make carefree and uplifting memories with us.

In addition to all the health and safety measures that Rixos Bab Al Bahr has implemented in accordance with governmental guidelines to continually protect guests, colleagues and nations' health and safety, we would like to request from your side to keep us updated on the precautionary measures put in place by your company and to follow the below procedures:

- To inform guests about the change of rules and regulations in the hotel according to the governmental guidelines; in particular to stress how authorities are patrolling hotels issuing heavy fines on guests not wearing masks on public and crowded places.
- To share with us what precautionary measures have been taken by your company for airport pick-up/drop-off transportation or excursion and sightseeing tours that will be provided to guests
- To inform Hotel Representatives and Tour Guides that they will be subject to health and temperature check before entering the hotel; in particular wearing a mask is a must during hotel visits

Thank you for your cooperation and we hope to receive your favorable response at the earliest.

With sincere thanks,

Management of Rixos Bab Al Bahr